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**DIRECTORATE OF INFORMATION AND COMMUNICATION  
TECHNOLOGY SERVICES**

26<sup>th</sup> November, 2024

All Students and Teaching Staff,  
Kabale University

Dear all,

**RE: AIMS SYSTEM BREAKDOWN**

This letter serves to notify all students and teaching staff, Kabale University, on the technical challenges currently faced with the AIMS system, as we approach the critical examination period. However, DICTS is tirelessly working hand in hand with the service provider, to restore service as soon as possible.

Sincere apologies for all the inconveniences caused.

Yours faithfully,

Murangira Jones  
**DEPUTY CHIEF ICT SERVICES**  
jmurangira@kab.ac.ug

**Copied to:**

Vice Chancellor  
Academic Registrar,  
University Secretary  
University Bursar  
Guild President